









# Agenda

- OverviewMelos SulicichCEO & Managing Director
- 2 Financial ResultsDavid HarradineChief Financial Officer
- 3 Summary and OutlookMelos SulicichCEO & Managing Directo





The MyState Student Film Festival is Tasmania's premier youth artistic event.



# Key messages

High quality loan book with NIM and ROE ahead of peers

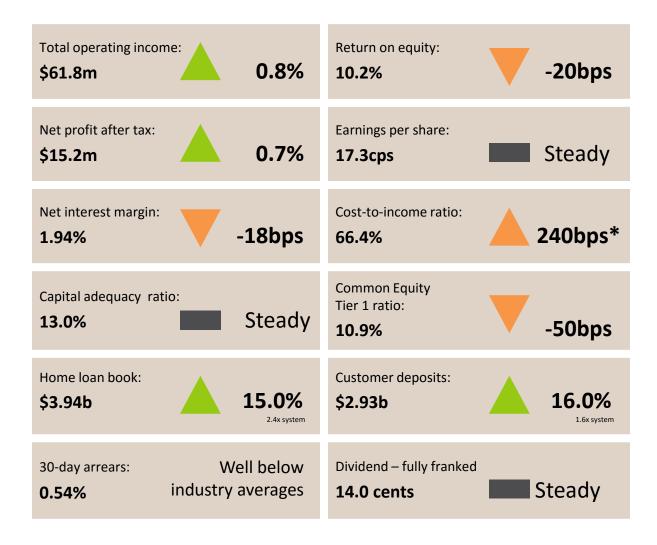
Significant continuing organisational transformation

- Sound result in a difficult market.
- Momentum in loan book growth continues, particularly in lower risk segments.
- Exemplary asset quality and credit performance.
- Disciplined execution on strategy with Transformation Program well underway, providing a platform for further growth and productivity improvements.
- New internet and mobile banking platform plus Apple Pay and Android Pay launched.
- Strong balance sheet and capital, with reactivation of DRP.



# 1H17 results overview

NPAT growth and maintained EPS despite sectoral headwinds



<sup>\*36</sup>bps increase excluding significant M&A project costs (refer to slide 21)



# Performance and returns

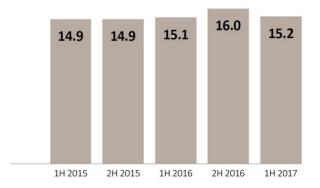
NPAT uplift on pcp with EPS maintained

Cost to income impacted by M&A costs carried into 1H17

Excluding M&A activity cost growth held to 1.5% on pcp

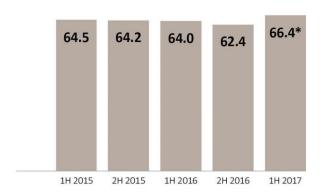
# Net profit after tax (\$m)

Underlying NPAT



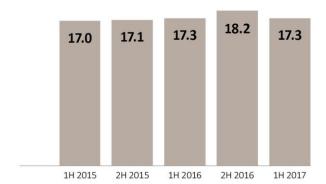
## Cost to income ratio (%)

Underlying cost to income ratio



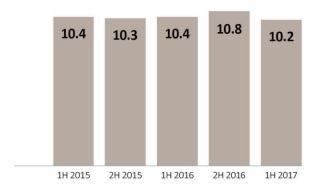
## Earnings per share (cps)

Underlying earnings per share



#### Return on average equity (%)

Underlying return on average equity



<sup>\*1</sup>H17 cost to income ratio 64.4% excluding significant M&A project costs (refer to slide 21)
1H15 and prior periods include Cuscal dividends; 1H15 Cuscal dividends were \$0.4 million; 2H16 excludes \$1.75 million M & A costs



# Applications and settlements maintained at higher levels

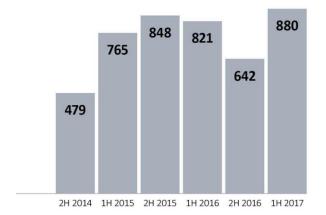
Strong broker and retail relationships reflected in settlements growth

1H 2017 settlements exceeded the pcp by 26%. Home loan book growing at 2.4x system<sup>1</sup>

Increased conversion rate of applications reflects higher service levels and operational efficiency

1. Source: APRA banking statistics December 2016.

# Application values (\$m)

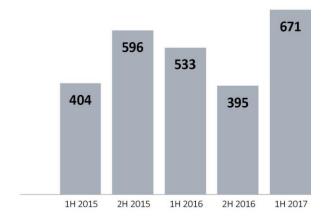


## Loan book (\$m)



\*Annualised growth rate

## Half yearly settlements (\$m)



### Net Interest Income (\$m)





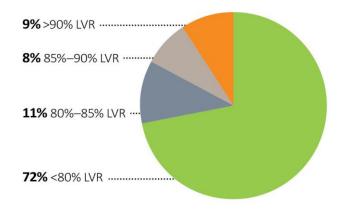
# Low LVR growth strategy

Low-risk loan book and low LVR lending continues

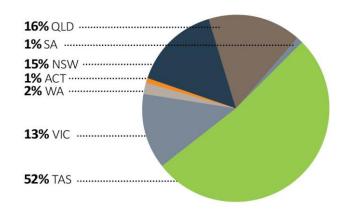
Geographic concentration reduced

Outstanding arrears performance

### Home loan book by LVR



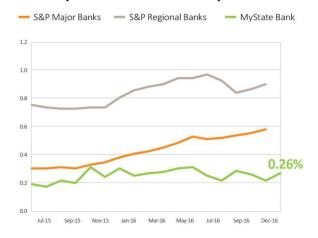
#### Home loan book by geography



#### 30+ day arrears remaining well below peers



#### 90+ day arrears a similar story





**Delivering on** \$4b+ loan book with home loans growing at 2.4x system Modest revenue growth in a challenging environment our strategic Growth in our **GROW** Strong and stable customer deposit growth revenue drivers Loan book re-pricing in January 2017 providing some momentum goals for 2H17 Consolidating data centres and core banking systems Simplifying Lean approach to simplifying processes processes for **SIMPLIFY** Making a third party and **Customer experience and productivity focus** direct channels Improving application turnaround times is a constant focus genuine Sustainable growth in lending and customer deposits difference to our Capital ratio and Growth in low LVR and owner-occupied lending providing both capital and credit quality benefits customers and arrears levels **STRENGTH** S&P upgrade from BBB to BBB+ maintained communities \$300m RMBS issued with strong and broad investor support every day **GM Banking, Sales and Service appointed to further retail** banking focus Better broker Dedicated GM Broker to further build national growth platform RELATIONSHIPS and customer Genesys contact management system to enhance customer engagement experience Increased brand presence and community engagement



**TRANSFORM** 

Investment in digital systems and analytical capability to drive

IB and mobile banking implemented for MSB with Rock in 2H17

Investment in CRM with phase 1 launched January 2017

Payment innovation through Android Pay and Apple Pay Preparation to move on to New Payments Platform at launch

profitable growth

**Transforming** 

capability

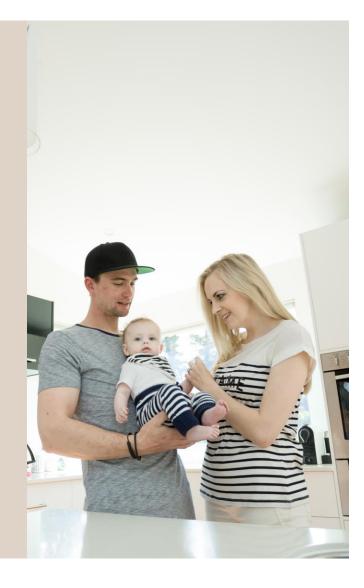
# Our transformation roadmap

2015 **Transformational journey** 2019 **Future benefits** MANUAL Fragmented view of Single view of customer **Customer experience PROCESSES** customers future Customer focused processes Barriers to great customer Inward-focused (best for them) experience removed. processes Customer feedback part of Relationship focused business (best for us) every day. and people · Service-focused people Employees' future · Simplified systems and Capable, empowered, Disparate systems and processes engaged workforce. processes and some Analytical data-driven business CUSTOMER-CENTRED manual workflow Customer engagement BUSINESS · Legacy technology Unique customer experience. platforms MyState's future Integrated customer **OMNI-CHANNEL** proposition.



# Agenda

- 1 OverviewMelos SulicichCEO & Managing Director
- 2 Financial ResultsDavid HarradineChief Financial Officer
- 3 Summary and OutlookMelos SulicichCEO & Managing Director





MyState's vision is to make a genuine difference to our customers and communities everyday.



# Financial results

Profitability maintained in a challenging environment

Continued loan book growth whilst maintaining a strong balance sheet

	1H 2016	2H 2016*	1H 2017	Change (v 1H 2016)		Change (v 2H 2016)	
Total operating income (\$m)	61.3	62.1	61.8		0.8%		-0.5%
Net Profit after tax (\$m)	15.1	16.0	15.2		0.7%	<b>V</b>	-5.1%
Net interest margin (%)	2.12	2.13	1.94		-18bps		-19bps
Cost-to-income ratio (%)	64.0	62.4	66.4		240bps*		403bps
Capital adequacy ratio (%)	13.0	13.0	13.0	-	-	-	-
Common Equity Tier 1 ratio (%)	11.4	11.4	10.9		-50bps	_	-50bps
Earnings per share (cps)	17.3	18.2	17.3	-	-		-4.9%
Return on tangible equity (%)	14.3	14.8	13.5		-80bps	_	-130bps
Return on equity (%)	10.4	10.8	10.2		-20bps	_	-60bps
Dividend – fully franked (cents)	14.0	14.5	14.0	-	-	•	-0.5cps
Dividend payout ratio (%)	81	80	81	_	-	<b>A</b>	-1.3%
Credit performance – 30 day arrears (%)	0.49	0.70	0.54		5bps		-16bps

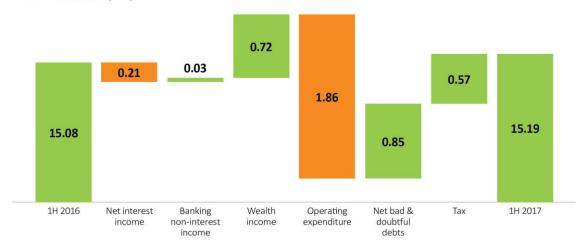
<sup>\*36</sup>bps increase excluding significant M&A project costs (refer to slide 21) 2H 2016 underlying result excludes \$1.75 million in merger and acquisition costs.



# **1H NPAT steady**

Continuing strong credit and bad and doubtful debt performance

#### NPAT waterfall (\$m)



- 1H earnings maintained in a challenging revenue environment.
- RBA cash rate reductions resulting in lower asset yields, with funding costs (in particular customer deposit pricing) slower to respond.
- Banking non-interest income in line with pcp. Initiatives to improve wealth revenues are ongoing.
- Excluding M&A costs, operational expenditure growth continues to be managed (growth restricted to 1.5% on pcp).



# Net Interest Margin

NIM pressure continues from lower for longer rate environment, growth in lower risk lower margin owner occupier / low LVR lending and higher customer deposit spreads

A repricing of the home loan book in Jan 2017 to provide margin and revenue benefits

Margin management a key focus

#### 2H 2016 vs 1H 2017 3rd party costs 0.20% 0.18% 0.22% 0.00% 0.35% 2.13% 2.12% 0.17% 1.94% 0.02% 0.00% Origination Funding mix 1H 2016 2H 2016 Asset price Asset mix Funding price 1H 2017

costs

#### Industry term deposit spreads (%)

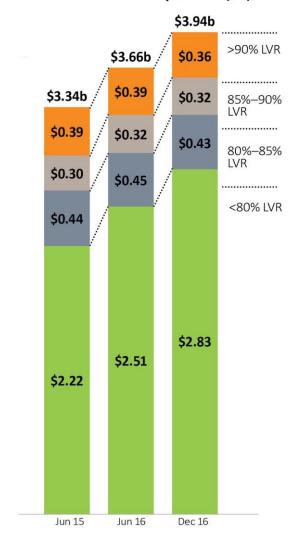




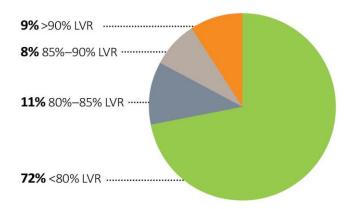
# Growing in a low risk manner is a strategic imperative

1H17 growth entirely from <80% LVR lending

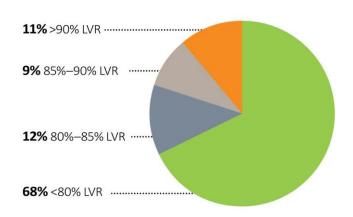
## Home loan book composition (\$b)



### 1H 2017 home loan book by LVR (\$3.9b total)



#### 2016 home loan book by LVR (\$3.7b total)



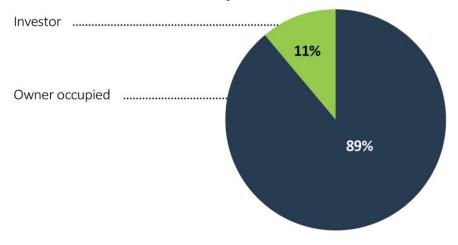


# Growth in owner-occupier lending

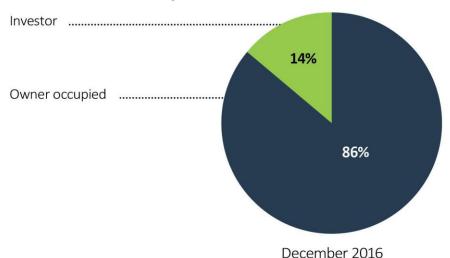
Despite continued competition, MyState has continued its above system growth, with housing loan growth at 2.4x system<sup>1</sup>

With investor lending growth well within regulatory requirements

# Home loan settlements composition

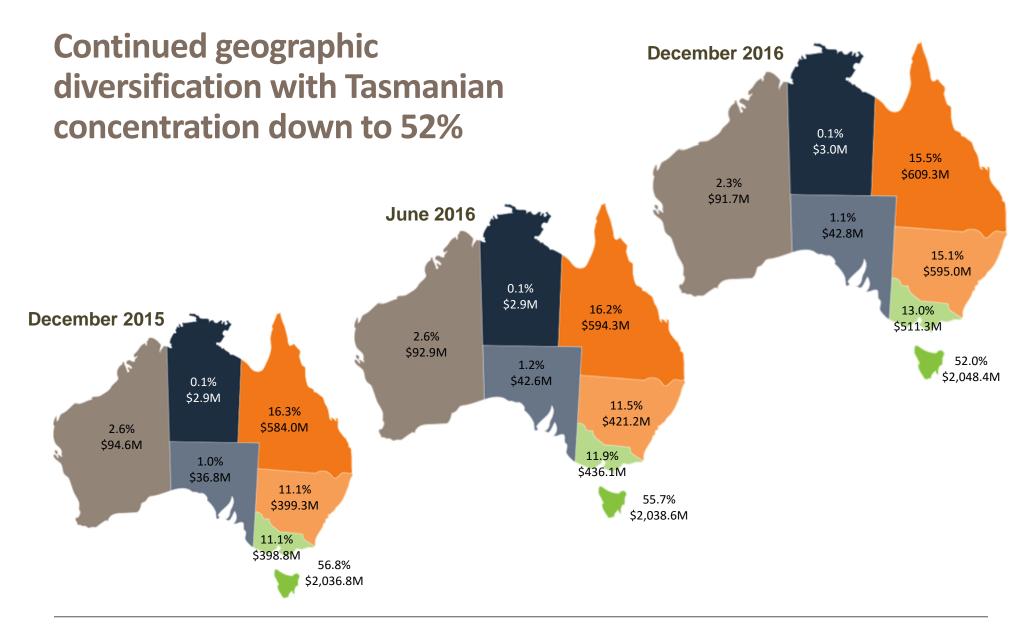


# Home loan book composition



1. Source - APRA banking statistics December 2016



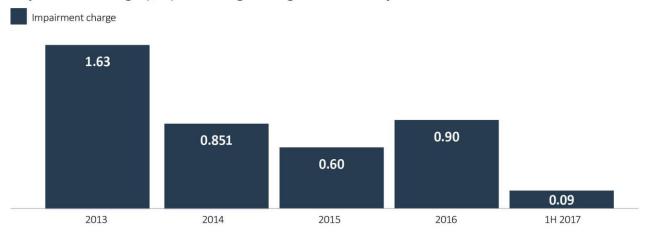




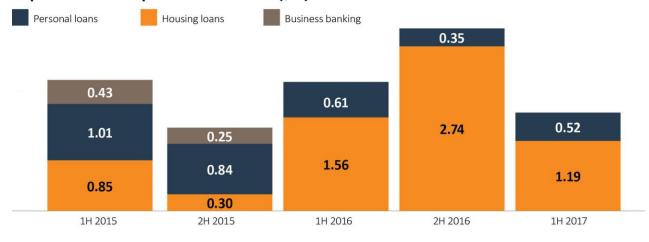
# Credit performance continues to be at industry leading levels

Impaired assets at 4bps of loan book

# Impairment charge (\$m) excluding management overlay



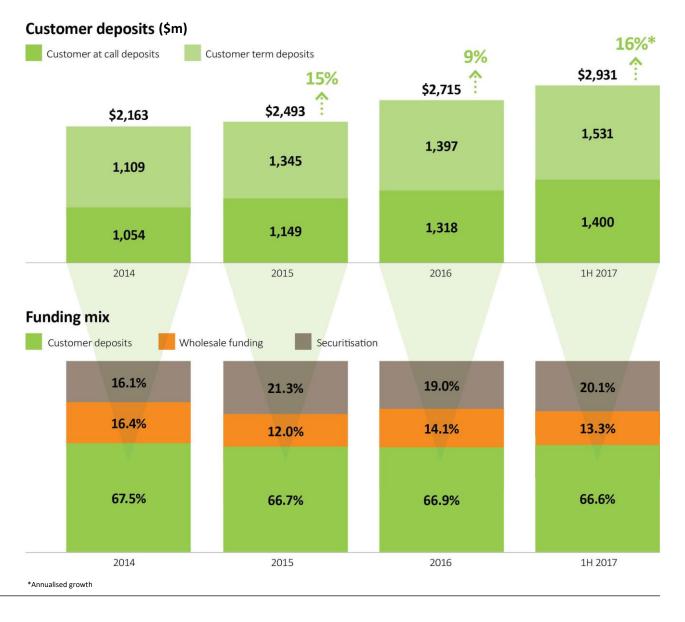
## Impaired assets 4bps of the loan book (\$m)





# A stable funding mix supported by growth in customer deposits

RMBS issuance in November 16 further diversified the Group's wholesale investor base

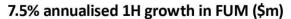


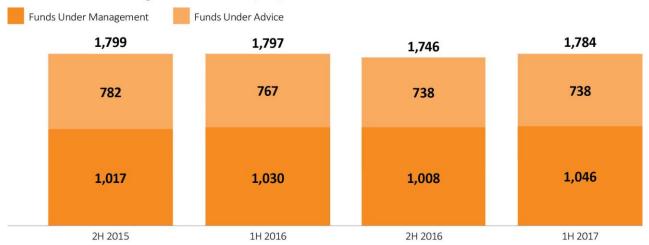


# Challenging Wealth business environment

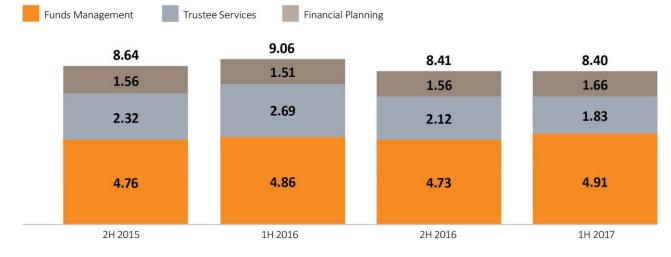
Wealth business impacted by Trustee revenues

FUM performance very strong in 1H 2017





# Operating income decreased on pcp (\$m)





# Wealth

# A sustainable pathway to growth

- Stabilise and grow existing revenue whilst building out new revenue streams
- Leverage income fund capability through specialist offering into growth markets
- Continue active will reviews and acquisition of quality clients
- Improve productivity and quality in referral platform across the Group
- Broaden capability and embed strong client focused culture
- Targeted investment to enhance client experience and improve productivity





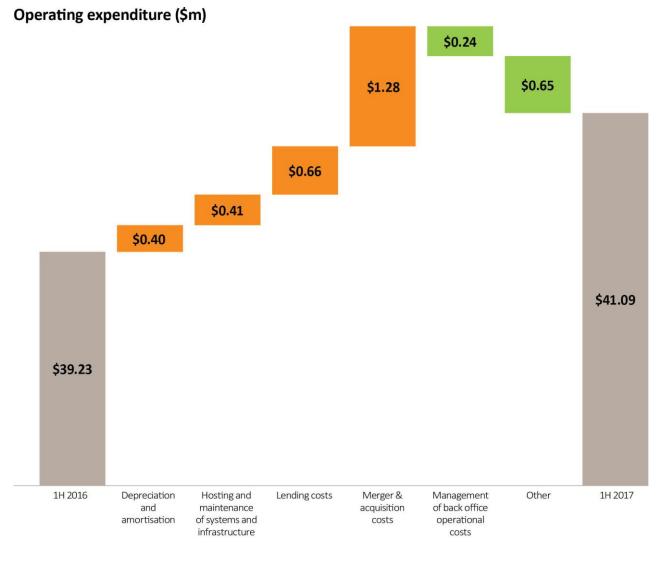
# Tight operating cost management continues

A significant due diligence project cost was reported in FY16, with additional related costs of \$1.3m continuing into early 1H17

Excluding M&A related costs, cost to income ratio increased by 36 bps on PCP and costs grew by 1.5%

Expenses impacted by M&A cost carry over to 1H 2017

Targeting continued low growth in cost base with productivity remaining a core focus

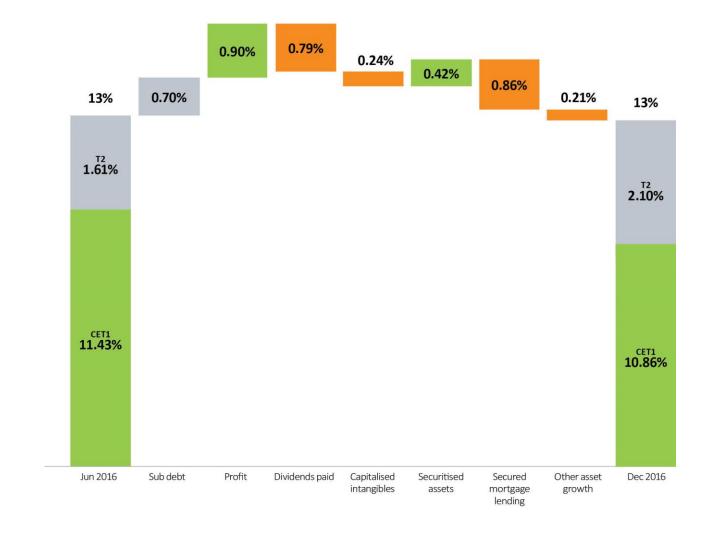




# Capital ratio remains sound

Reactivation of DRP to support continued loan book growth and technology investment program

### Strong capital ratio despite above system lending growth





# Credit growth has moderated

- Housing credit growth remains solid, albeit there has been further moderation over the final months of 1H 2017
- Growth in investor credit has picked up in the final months of 1H 2017 to 6.2%, consistent with an increase in housing loan approvals while owner occupied credit has moderated to 6.4%
- Annual housing credit growth at 6.3%



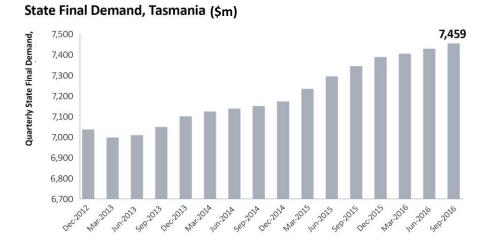
Source: RBA Growth in Selected Financial Aggregates December 2016



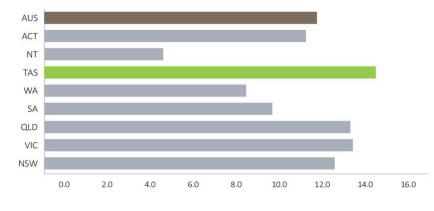
# Tasmanian economy reaching new heights

Tasmanian economic growth is reaching new heights:

- Tasmania's economy continues to grow, with State Final Demand recording its 14<sup>th</sup> consecutive quarter of growth in September in trend terms.
- Tourism continues to thrive, with more people visiting Tasmania than ever and, on average, spending more time and money in the State.
- The labour market is looking more positive, with the economy adding jobs in the second half of 2016 and showing improving signs across the State.
- The Tasmanian housing market is performing well, with Hobart recording solid price growth of 11.20% over the 12 months to December 2016.



#### International Tourist Numbers



% growth year on year to September 16



# Dividend Reinvestment Plan Details

- MyState has announced the reactivation of the DRP for existing Shareholders.
- The DRP will be priced at a 2.5% discount to the VWAP calculated over 5 trading days between 27 February 2017 and 3 March 2017.
- Shareholders will have until 24 February 2017 to elect whether they want to participate in the DRP.
- The shares issued to DRP participants will, upon issue, rank equally with all other MyState shares on issue.

# How to participate?

- For investors who previously did not participate, or who wish to amend existing elections, can make elections online via the Computershare Investor Centre at www.investorcentre.com.au
- Alternatively, you can contact Computershare on 1300 538 803 to request a DRP election form to complete and return to Computershare.



# **DRP Timetable**

Announcement of DRP activation	17 February 2017		
Ex dividend date	22 February 2017		
Dividend record date	23 February 2017		
Deadline for shareholder participation in the DRP	24 February 2017		
DRP pricing period	27 February - 3 March 2017		
Dividend payment & DRP share issue date	10 March 2017		



# Agenda

- 1 OverviewMelos SulicichCEO & Managing Director
- 2 Financial ResultsDavid HarradineChief Financial Officer
- 3 Summary and OutlookMelos SulicichCEO & Managing Director





Being part of the community supports our purpose as a company.



# Landscape and outlook

#### **Economic outlook**

- Tasmanian economy remains buoyant with foundations for continued growth.
- Australian economy continues to experience low inflation and subdued growth.
- International economic and political developments continue to create some economic uncertainty.

## Sectoral landscape

- Subdued credit growth outlook with high competitive intensity.
- Continued lower for longer interest rate environment.
- Non-interest income revenue remains challenged across the sector.
- The pricing of customer deposit funding continues to be elevated.
- Productivity and margin management remain key for the sector.

# Regulatory developments

- Inequality between the capital requirements for small and large banks only partially addressed since the Murray report.
- Elevated regulatory oversight, regulatory concern over house prices continues to feature.



# Landscape and outlook (continued)

## MyState's response

- Above system growth and continued geographic diversification.
- Margin management and productivity as a core focus.
- Pursuit of quality credit growth.
- Strong balance sheet supported by a healthy capital ratio.
- Disciplined investment and execution of strategy to transform the business.



# Delivering a platform for continued profitable growth

### What we've achieved:

- Loan book growth well above peers.
- MTN program and sub-debt issuance.
- \$300M RMBS issuance with strong investor participation.
- New internet and mobile banking system as well as contemporary payments systems (Android and Apple Pays).
- Phase 1 of CRM deployed.
- Stronger leadership team and capability.

# What we're currently working on:

- Product rationalisation and aligned core systems.
- Process simplification
- Analytics and CRM improvements.
- New Payments Platform.
- On-line origination of deposits and personal loans.
- Productivity and margin management.

# What's to come:

- Continued investment in technology and simplification to improve and streamline services to customers.
- Wealth business product and distribution growth strategy.
- Build out marketing and CRM capabilities.
- Productivity and margin focus.

# **Underpinned by Credit, Risk & Capital Management**



# **Glossary**

1H: First half of financial year

2H: Second half of financial year

30DPD: 30 days past due

90DPD: 90 days past due

AFS: Available for sale

APRA: Australian Prudential Regulation Authority

Avg: Average

BDD: Bad & Doubtful Debt Expense

bps: basis points

CET1: Common Equity Tier 1

cps: Cents per share

CTI: Cost-to-income ratio

DRP: Dividend Reinvestment Plan

EPS: Earnings per share

FY: Financial year

GLA: Gross Loans & Advances

GRCL: General Reserve for Credit Losses

KPI: Key performance indicator

LVR: Loan to valuation ratio

MYS: MyState Ltd

MSB: MyState Bank

NIM: Net Interest Margin

RBA: Reserve Bank of Australia

ROE: Return on equity

ROTE: Return on tangible equity

RWA: Risk weighted assets

SME: Small and Medium Enterprises

TD: Term deposit



# **Disclaimer**

#### **Summary Information**

This Presentation contains summary information about MyState and its activities current as at the date of this Presentation. The information is subject to change without notice and does not purport to be complete or comprehensive. It does not purport to summarise all information that an investor should consider when making an investment decision. It should be read in conjunction with MyState's other periodic and continuous disclosure announcements lodged with the Australian Securities Exchange, which are available at www.asx.com.au.

#### Not Financial Product Advice

This Presentation is for information purposes only and is not financial product advice or a recommendation to acquire shares. It has been prepared without taking into account any investor's objectives, financial position, situation or needs. Therefore, before making an investment decision, investors should consider the appropriateness of the information in this Presentation and have regard to their own objectives, financial situation and needs. Investors should seek such financial, legal or tax advice as they deem necessary or consider appropriate. MyState is not licensed to provide financial product advice in relation to the offer of shares. Cooling off rights do not apply to the acquisition of the shares.

#### **Financial Information**

All information in this Presentation is in Australian dollars (\$) unless stated otherwise. A number of figures, amounts, percentages, estimates, calculations of value and fractions in this presentation are subject to the effect of rounding. Accordingly, the actual calculation of these figures may differ from the figures set out in this presentation and totals may vary slightly due to rounding. All references to financial years (FY) appearing in this Presentation are to the financial years ended on 30 June of the indicated year.

#### Past Performance

Past performance information, including past share price information, given in this Presentation is given for illustrative purposes only and should not be relied upon as (and is not) an indication of future performance.

#### **Future Performance**

This Presentation may contain "forward-looking" statements including statements regarding MyState's intent, belief or current expectations with respect to their business operations, market conditions, results of operations, financial conditions, and risk management practices. Forward-looking statements can generally be identified by the use of forward-looking words such as "anticipated", "expected", "aim", "predict", "projections", "guidance", "forecast", "estimates", "could", "may", "target", "consider", "will" and other similar expressions. Indications of, and guidance on, future earnings, financial performance, and financial position are also forward looking statements. Forward looking statements, opinions and estimates are based on assumptions and contingencies which are subject to certain risks, uncertainties and change without notice, as are statements about market and industry trends, which are based on interpretations of current market conditions.



# **Disclaimer**

Forward-looking statements including projections, indications or guidance on future earnings or financial position and estimates are provided as a general guide only and should not be relied upon as an indication or guarantee of future performance. Should one or more of the risks or uncertainties materialise, or should underlying assumptions prove incorrect, there can be no assurance that actual outcomes will not differ materially from these statements. To the fullest extent permitted by law, MyState and its directors, officers, employees, advisers, agents and intermediaries disclaim any obligation or undertaking to release any updates or revisions to the information to reflect any change in expectations or assumptions.

#### Investment Risk

An investment in securities in MyState is subject to investment and other known and unknown risks, some of which are beyond the control of MyState, including possible loss of income or principal invested. MyState does not guarantee any particular rate of return or the performance of MyState. Investors should have regard to the risk factors outlined in this Presentation when making their investment decision.

#### Not an Offer

This Presentation is not an offer or an invitation to acquire New Shares or any other financial products and is not a prospectus, product disclosure statement or other offering document under Australian law or any other law. It is for information purposes only.

