# FY23 Results Investor presentation

For the full year ended 30 June 2023 18 August 2023

**MyState**Limited



# Agenda

Overview and highlights

Brett Morgan

Managing Director & CEO

Financial results

Gary Dickson
Chief Financial Officer

Outlook

Brett Morgan

Managing Director & CEO

Appendices



# Overview and highlights

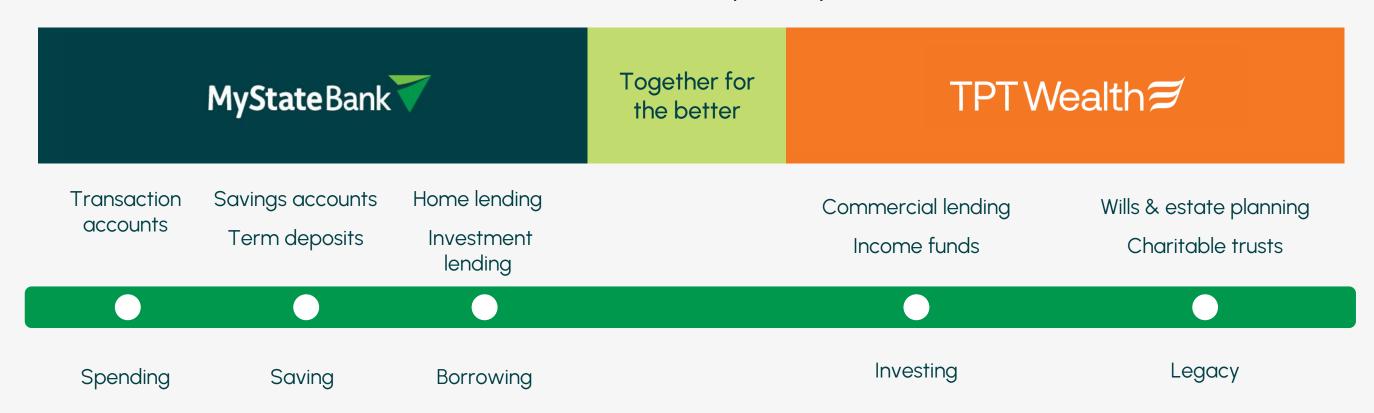
Brett Morgan Managing Director & CEO



# Our growth strategy

Our ambition is to grow our share in deposits, lending and funds under management.

Over the first two years of our growth strategy, we have grown our major portfolios of mortgages and deposits by 43% and 40% respectively.



Our people and values underpin our strategy

Create customer 'wow' | Chase the better | Collaborate to win

Our award winning products assist our customers and clients at all stages of life.













# FY23 highlights; record earnings

\$7.8b

Home loan book +14.1% growth 2.9x system<sup>1</sup> \$6.2b

Customer deposits +12.3% growth 2.0x system<sup>2</sup> 25,690

New to bank customers acquired +33% on pcp

\$57.7m

Core earnings +30.3% on pcp Highest on record 60.8%

Bank cost to income ratio -641 bps on pcp

35.5 cps

Earnings per share +16.8% on pcp

+35 Net Promoter Score | Strong customer advocacy

Note: All figures compare FY23 to FY22 as the previous corresponding period (pcp) unless otherwise indicated. All amounts shown represent statutory results unless otherwise stated

- RBA lending and credit aggregates D2
- 2. APRA monthly ADI statistics household deposits



## Creating customer wow

At MyState we continue to invest in making things easier.

#### **Economic conditions**

- RBA cash rate increased 400 bps in 15 months
- Pressures on family finances from a sharp rise in the cost of living
- Concerns about the near-term economic outlook weighing on confidence
- Unemployment at 50 year low but likely to rise in FY24
- Limited supply and population growth underpinning house prices

#### Customer care

- Personalised customer service from our Tasmanianbased customer care teams
- 'MyAssist' program supports customers struggling with interest rate rises and the increased cost of living
- Strong customer advocacy as measured by NPS

#### Fixed rate mortgage retention

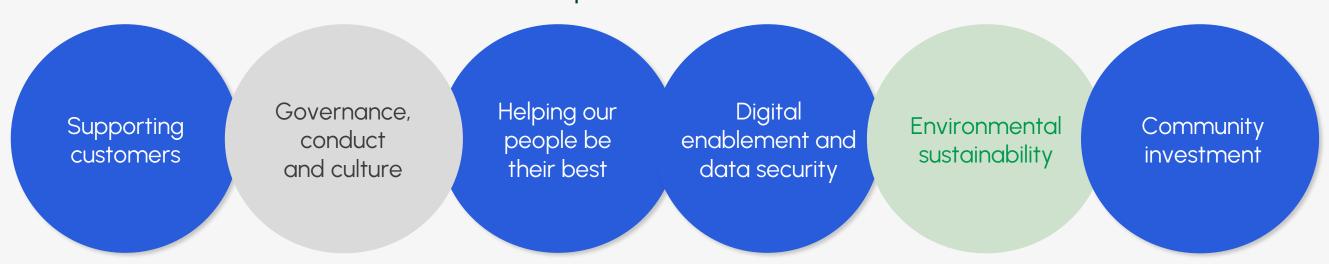
- Proactive outbound customer contact prior to expiry
- Retention rates c.75%



### **ESG**

We understand the importance of ESG to create and sustain value in a rapidly changing world.

#### 6 ESG topics matter most to us:



#### FY23 progress



#### Environmental

- Measurement of material
   Scope 3 financed emissions
   associated with residential
   lending to understand our total
   GHG emissions footprint
- Significant emphasis on digital communication with customers



#### Social

- Investment into scams detection, systems, education and information sharing
- Continued enhancement of support for customers experiencing vulnerability due to circumstances such as financial hardship, family violence, elder abuse and scams
- Diversity ratios:
- 50% of all leadership roles filled by women
- 33% of Non-executive Directors are women
- 25% of the Executive team (direct reports to the CEO) are women
- 60% of all roles filled by women
- Investment into learning and leadership programs, focusing on developing our people



#### Governance

- Release of new Purpose
- Majority of MYS Board independent
- ESG Committee with oversight from the MYS Board



# Financial results

Gary Dickson Chief Financial Officer



# FY23 financial performance

- Core earnings up 30.3% to \$57.7m
- Record NPAT up 20.2% to \$38.5m
- Earnings per share up 16.8% to 35.5 cps
- NIM down 4bps on pcp reflecting margin compression due to slowing credit growth and competition for retail deposits
- Positive "jaws" with strong income growth
- Bank cost to income ratio decreased 641bps to 60.8%; Group cost to income ratio decreased 440bps to 64.0%
- Return on average equity increased on pcp to 8.7%, in line with regional bank peers
- Final dividend in line with the interim dividend of 11.5 cents per share

Metric	FY23	FY22	Change v F	Y22
Core earnings (\$m) <sup>1</sup>	57.7	44.3	+30.3%	<b>A</b>
Statutory net profit after tax (\$m)	38.5	32.0	+20.2%	<b>A</b>
Statutory earnings per share (cps)	35.5	30.3	+16.8%	<b>A</b>
Net interest margin (%) (annualised)	1.63%	1.67%	-4bps	•
Bank cost-to-income ratio (%)	60.8%	67.2%	-641bps	•
Group cost-to-income ratio (%)	64.0%	68.4%	-440bps	•
Total capital ratio (%)	15.4%	12.4%	+302bps	<b>A</b>
Return on average equity (%)	8.7%	7.7%	+100bps	<b>A</b>
Dividend–fully franked (cps) <sup>2</sup>	23.00	24.00	-1.0cps	•

Note: Financial performance figures compare FY23 to FY22 as the previous corresponding period (pcp).

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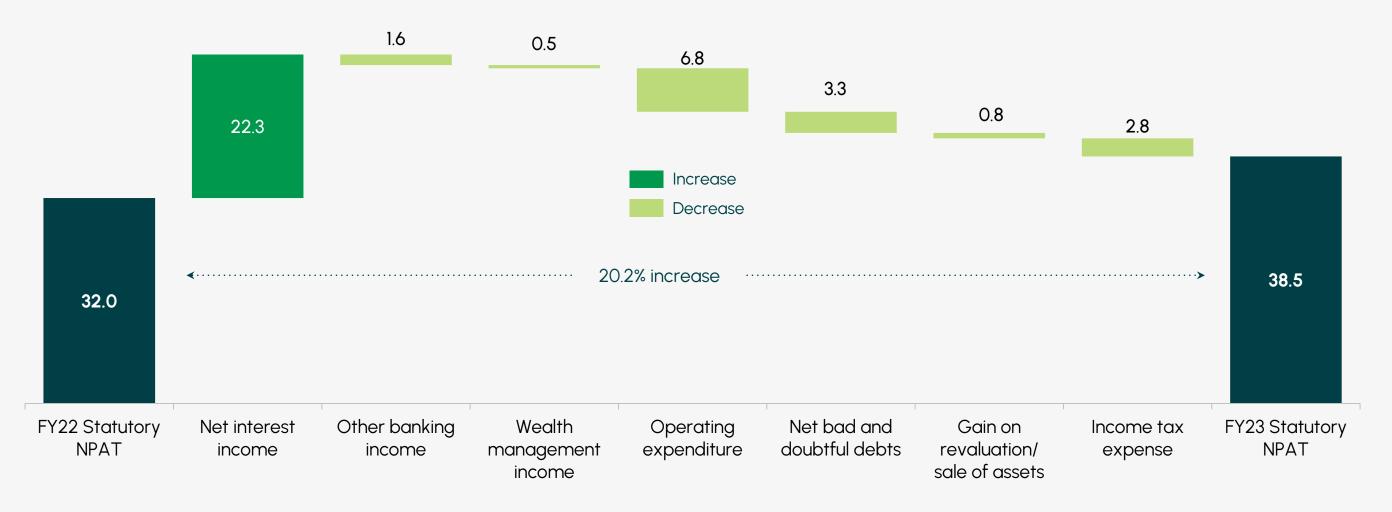


<sup>2.</sup> Final dividend of 11.50 cps payable to shareholders on the register at the record date of 24 August 2023



# Highest full year NPAT on record

#### Net profit after tax (\$m)



- NPAT highest on record; increasing 20.2% on FY22
- Net interest income up 20.3% as a result of a larger average balance sheet, partially offset by a moderate fall in net interest margin
- Other banking income down 10.8% with lending and transaction fees lower on pcp.
- Wealth management income down 3.5% driven by lower management fees from a decline in FUM
- Total operating costs up 7.1% on pcp, see following slide



# Operating costs well managed

- Operating costs increased by 7.1% (\$6.8m) on pcp
- Personnel costs increased by 3.5% on higher salary costs
- Marketing costs largely flat on pcp
- Technology costs increased 7.8% reflecting higher software maintenance fees and SaaS system amortisation
- Other expenses uplift largely due to volume, administration and non-recurring operational related expenses

#### Operating costs (\$m)





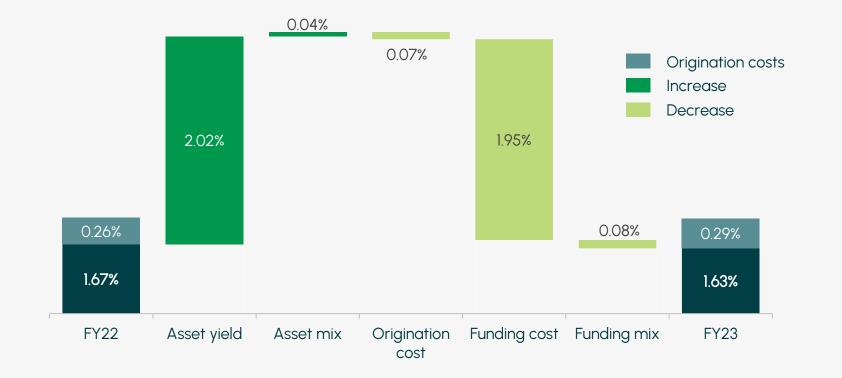
# MyState Bank V



# NIM a reflection of market competition

- Net interest margin down 4 bps on FY22
- Lending market still remains highly competitive due to slowing credit growth
- Funding costs impacted by the intense competition for retail deposits and widening credit spreads
- MyState optimising growth and return

#### NIM waterfall NIM trend



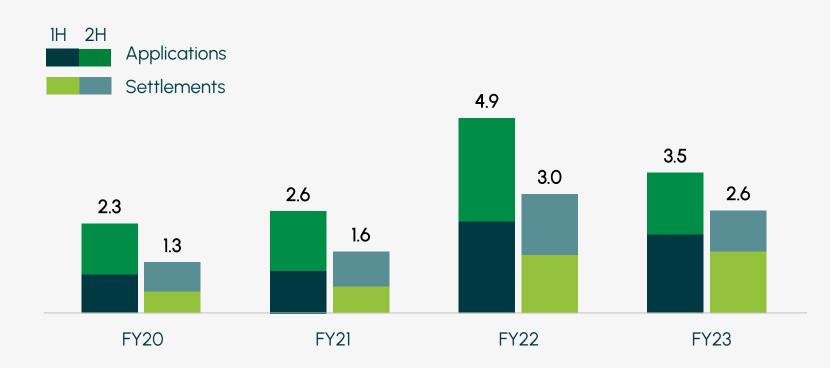
# 1.67% 1.63% 1.71% 1.55% 1.55% FY22 FY23 1H23 2H23



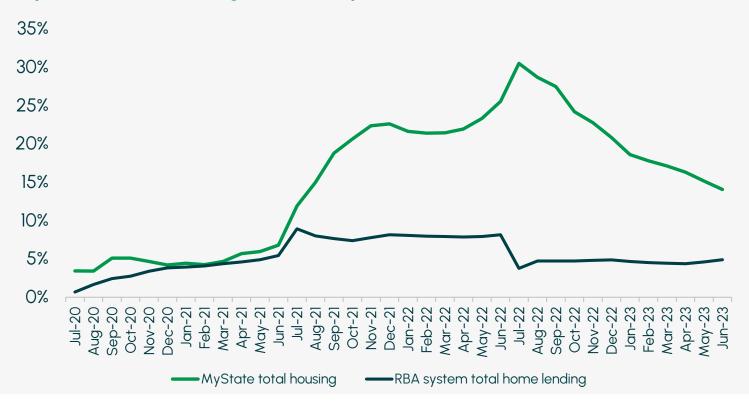
# Home loan book growth well above system

- Home loan portfolio up \$961m (or 14.1%) on pcp to \$7.8b (2.9x system)
- Home loan settlements down 13.8% on pcp reflecting slower credit growth and competitive lending environment
- Improving run-off relative to pcp but still higher than long term average
- Average number of days to unconditional approval in line with service level targets
- Maintaining quality lending growth remains a key focus

#### Home loan book – applications and settlements (\$b)



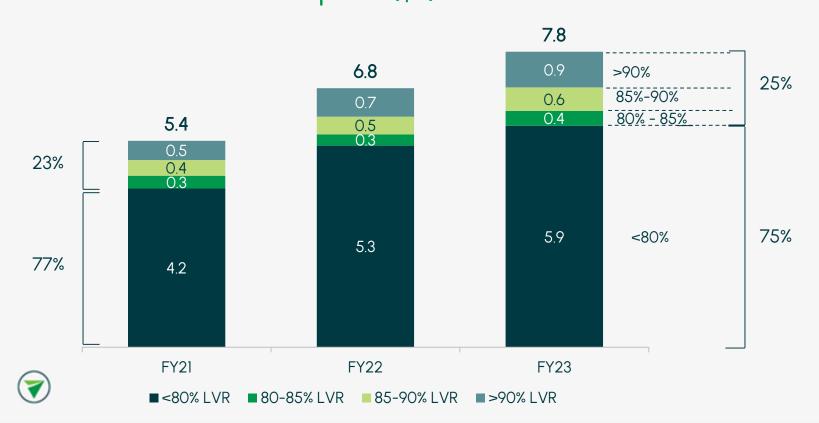
#### MyState home loan growth vs system (annualised)

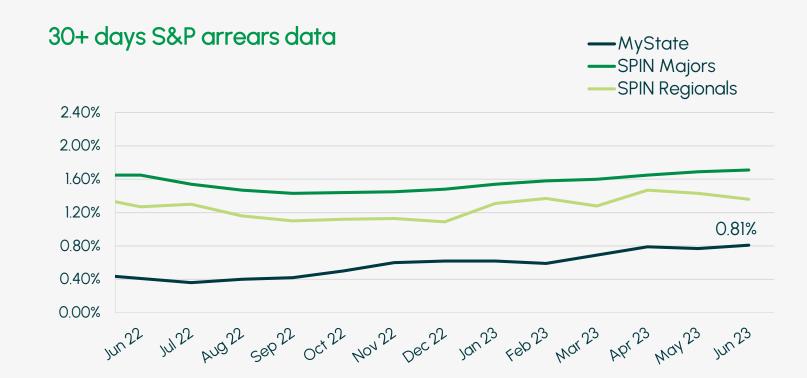


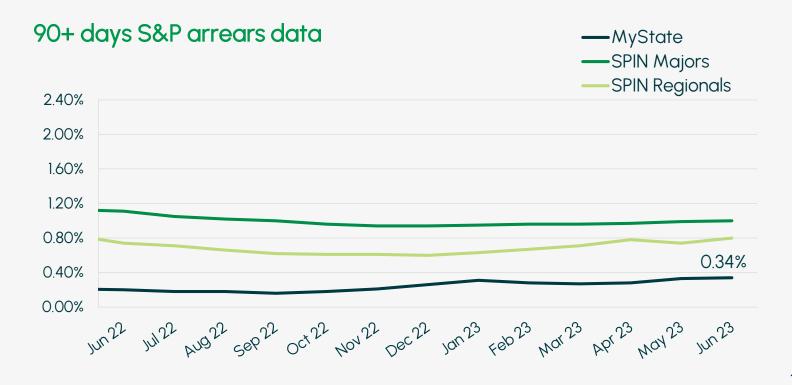
# Continued high credit quality

- Maintaining quality lending growth underpins our balance sheet strength
- Our focus is on low-risk, owner occupied lending with a LVR of less than 80%
- Growth in higher LVR loans reflects support of Federal Government guaranteed First Home Loan Deposit Scheme
- Uptick in arrears but still below industry average
- Average LVR 56.8% at 30 June 2023

#### Home loan book LVR profile (\$b)



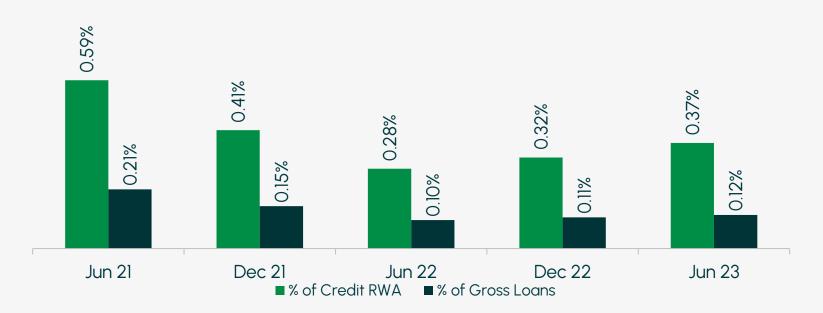




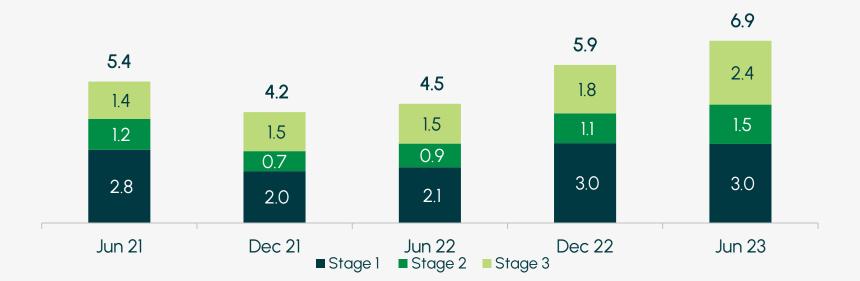
# Prudent loan provisioning

- Increase in total collective provisions consistent with rising arrears in an increasing interest rate environment
- Provision coverage ratios are consistent with pre COVID-19 levels
- Forward looking overlay uplift from June 2022 reflecting slight deterioration in economic outlook (represents 23% of total collective provision)

#### Total provision coverage ratio



#### Credit provisions (\$m)



#### Total collective provisions and GRCL (\$m)





# Continued growth in customer funding

- Customer deposits +12.3% on pcp to \$6.2b (+39.7% since June 2021) and represent 73% of the funding mix
- Continued growth in the award winning Bonus Saver Account (+28.1% on 30 June 2022)
- Customers continued to move towards term style products over the year in response to the rising interest rate environment (+31.4% growth on 30 June 2022)
- Securitisation remains an important source of funding and provides additional capital flexibility

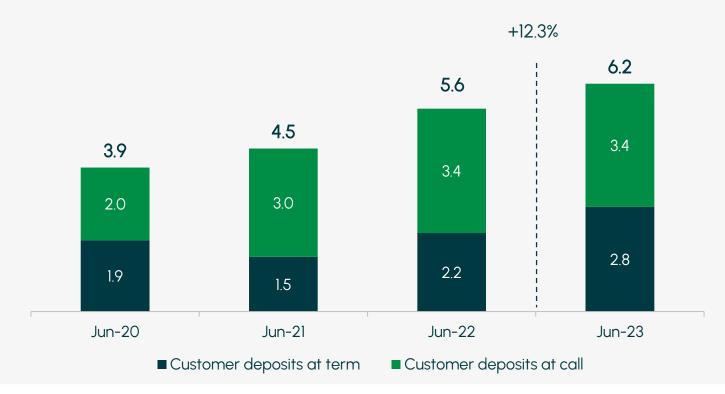
#### MyState deposit growth vs system (annualised)



#### Funding mix (%)



#### Customer deposits (\$b)





# Ongoing diversification of capital base

- Total capital ratio up 302 bps
- Effective capital strategy underpinning lending growth
- During the year capital flexibility has been provided by Additional Tier 1 issuance in August, a term RMBS in December and a new committed warehouse funding agreement in May

#### Capital



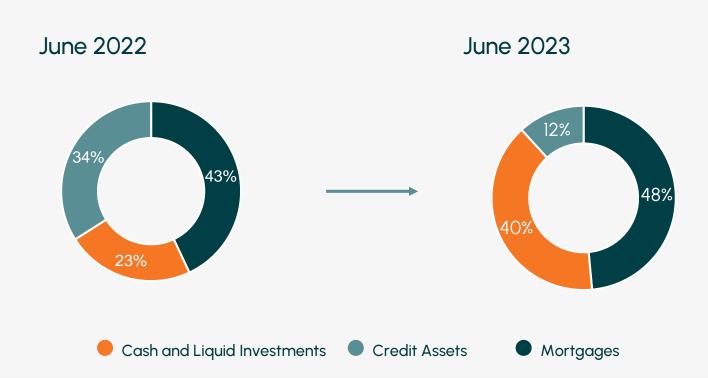


# TPT Wealth =

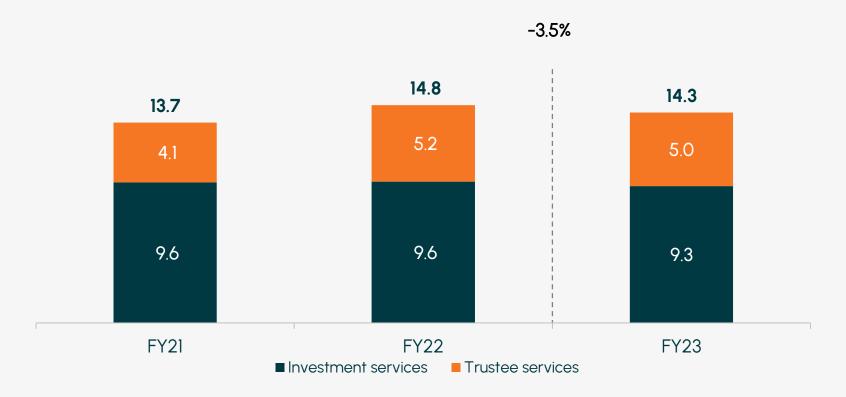
# TPT Wealth providing income diversification

- TPT provided \$14.3m in fee revenue and income diversification for the Group
- Income was down 3.5% on pcp, with lower Investment Services income reflecting a fall in FUM (-6.4% on pcp)
- Focus remains on our Cash and Income funds
- Increased allocation to direct mortgages (+5% on pcp) delivering improved returns for fund investors
- TPT's near-term competitive focus is on our Tasmanian heartland

#### **TPT Wealth asset allocation**



#### Operating income (\$m)



#### Funds under management (\$m)



# Outlook

Brett Morgan Managing Director & CEO



## Outlook

Based on current market conditions we are focused on profitably and sustainably executing our growth strategy.

		FY23 result	FY24 guidance	
☆ 000	MyState Bank lending	2.9x system	Lending growth 2x system	
-\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	MyState Bank deposit composition	72.8%	Customer deposits >70% of funding	
П. В.	Earnings per share	35.5 cps	In line with FY23	
	MyState Bank underlying cost to income ratio	60.8%	In line with FY23	
П. В.	Return on equity	8.7%	In line with FY23	



# Why MyState?



Comprises a fast growing bank and a trusted wealth management business



Trusted Tasmanian brand with strong market share and leading advocacy



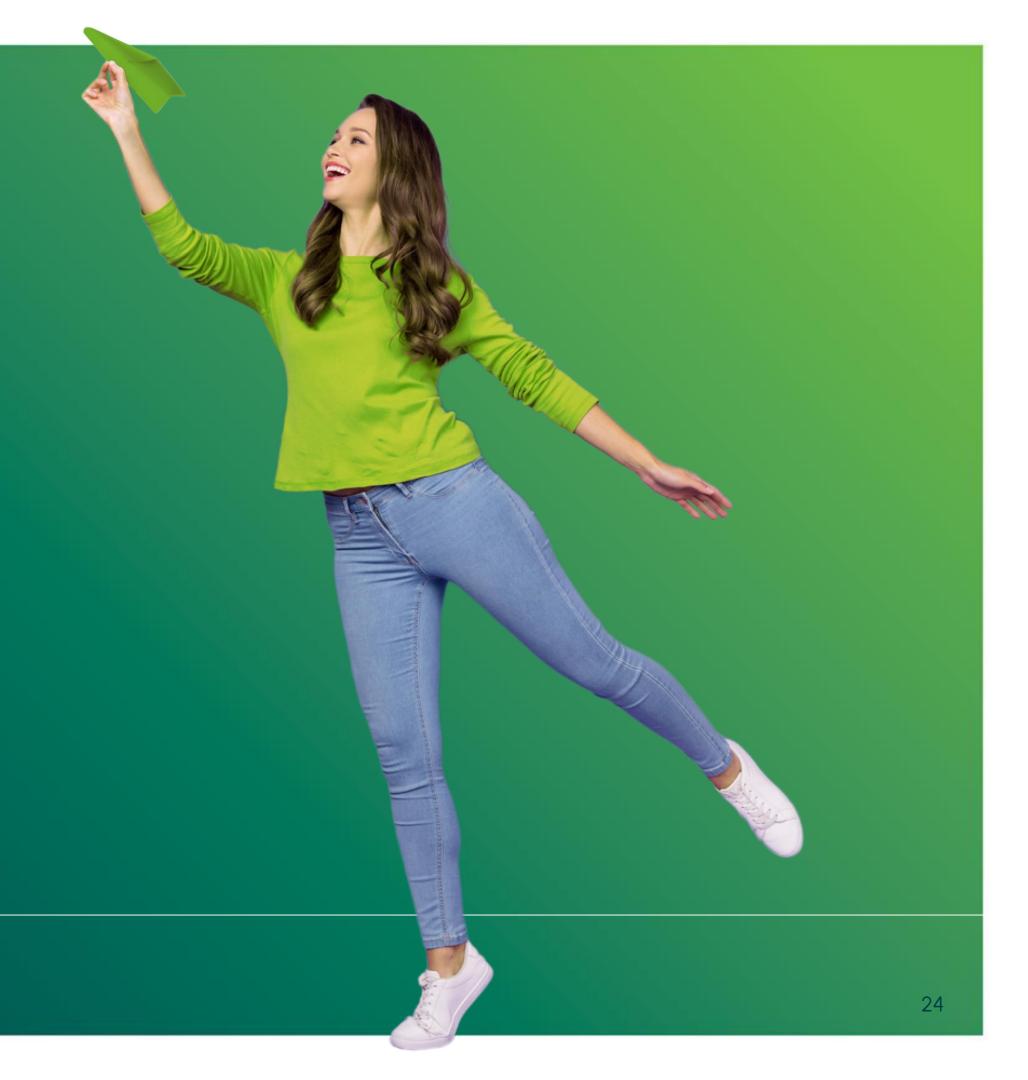
Proven and consistent financial performance



Delivering on growth strategy



# Appendices



## Corporate profile

MyState is a provider of banking, trustee and wealth management services to over 180,000 customers across Australia through its retail brands – MyState Bank and TPT Wealth.

MyState listed on the ASX in 2009.

MyState has a market capitalisation of ~\$384m (as at 17 August 2023) and a shareholder base of ~58,000.

Total operating income for the year ended 30 June 2023 was \$160.4m.

Ratings	MyState Limited	MyState Bank
Moody's	Baa3	Baa2
Fitch	BBB+	BBB+

### **MyState**Bank

MyState Bank is a leading challenger bank with strong digital capability. Since its establishment, it has grown its total assets to more than \$9.1bn, offers award winning products and has strong customer satisfaction ratings.

91%\*

Banking

Lending | Deposits | Transactions

#### TPT Wealth 7

TPT Wealth, a 135 year old business, is one of the oldest providers of wealth solutions in Australia. A trusted brand, today it offers contemporary financial products including asset management and trustee services.

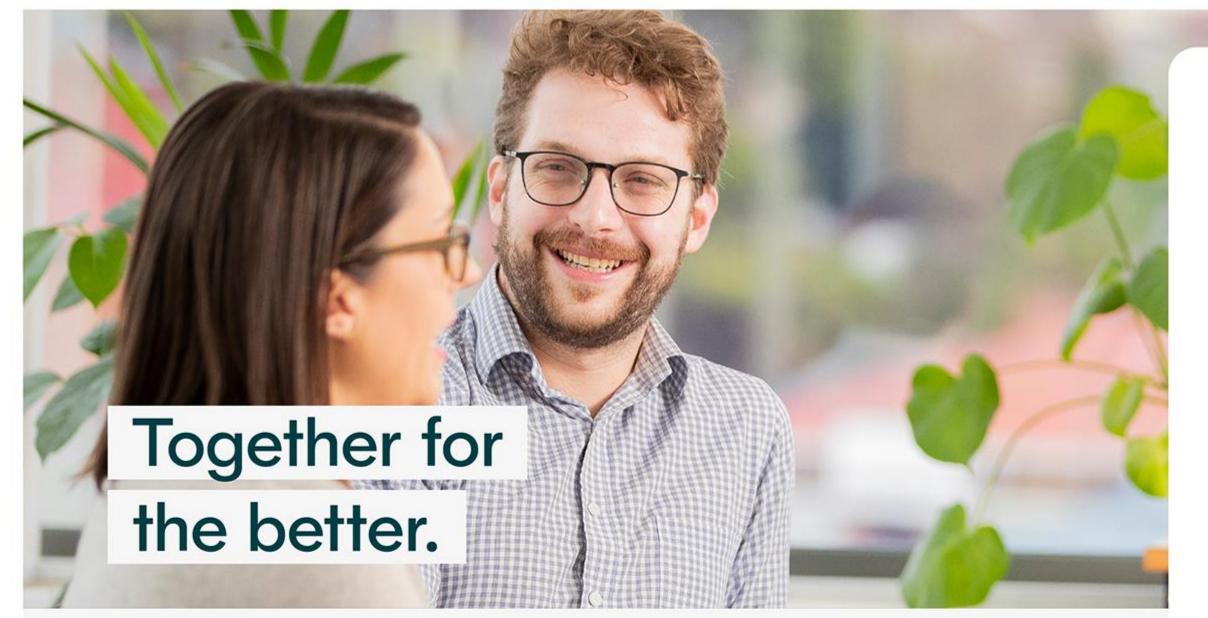
9%\*

Wealth

Funds management | Trustee services



\* % of Operating Income as at 30 June 2023



## Our purpose

We're a Tasmanian based financial services company with big ambitions. We make managing your money easy, to help you achieve what matters most. We invest in our people and communities, so together we can thrive.

#### What does this mean for:

- Our shareholders
   We deliver sustainable, profitable growth
- Our community
   We invest into and support our local communities

#### What does this mean for:

- Our customers and clients
  We care about what matters
- Our peopleWe grow and achieve great things



# Focusing on community



MyState Bank Arena Naming rights sponsorship of the new home of entertainment and sport in Tasmania.



MyState Foundation
Over 20 years of supporting the community. Over \$2.5m in grants provided to not-for-profit organisations.



Tasmania JackJumpers
Principal partner of the
Tasmanian JackJumpers helping
make genuine community
connections all around Tasmania

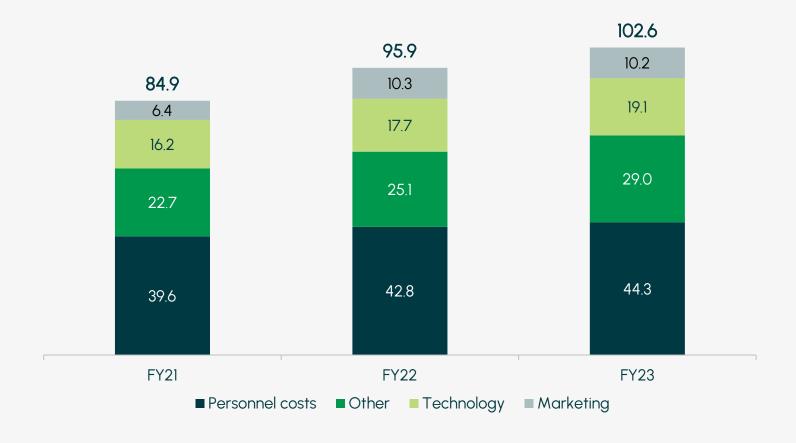


Football Tasmania
Naming rights partner of the
Women's Super League and
leadership development
program.



## Operating costs

#### Operating costs breakdown (\$m)

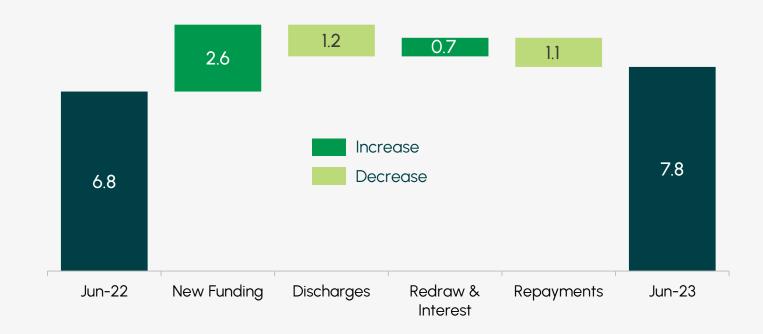


- Expense growth of 7.1% on pcp
- Personnel costs increased by 3.5% reflective of higher salary costs
- Marketing spend flat on pcp
- Other expenses have increased in line with transactional volume including lending related valuation fees, higher payment system costs inline with the growth in customer deposits and accelerated non-recurring IT system amortisation
- Technology expenses higher on pcp due to higher software maintenance fees and SaaS system amortisation



# Home loan book growth

#### Loan balance and lending flows (\$b)

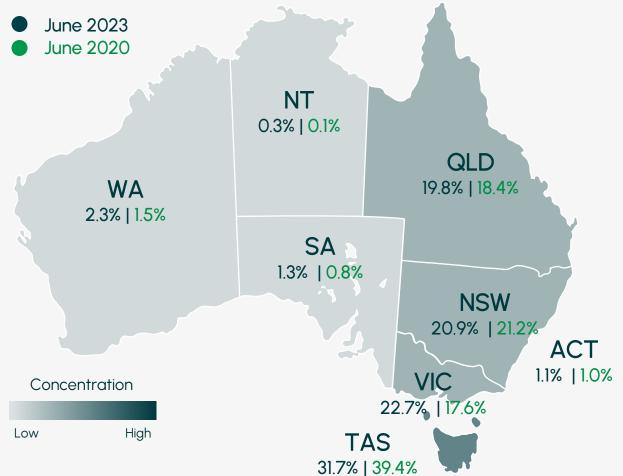


#### Home loan book composition (\$b)



- Growth driven by lower risk owner occupied P&I lending with LVR <80%
- Variable rate lending as a proportion of total flow increased to 97.5% in FY23 (75.5% in pcp) reflective of the rising rate environment
- While run-off remains a sector wide challenge, run-off rate declined to 26.6% compared to 32.0% in pcp

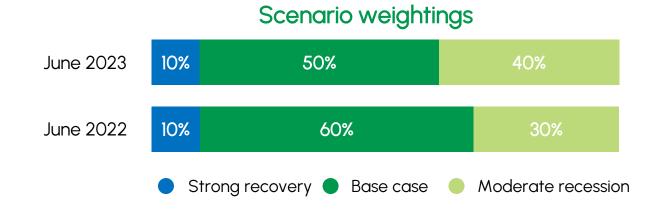
#### Home loan concentration by state



# Forward looking economic overlay assumptions

Assumptions	June 24	June 25
Unemployment (year ended)		
Base Case	4.00%	4.50%
Strong Recovery	3.50%	4.00%
Moderate Recession	5.00%	5.50%
Cash Rate (year ended)		
Base Case	3.85%	3.60%
Strong Recovery	4.35%	4.10%
Moderate Recession	2.85%	2.60%
House Prices (yoy movement)		
Base Case	(5%)	(5%)
Strong Recovery	5%	10%
Moderate Recession	(15%)	(20%)

- Forward looking overlay increased from \$0.9m to \$1.6m reflecting growth in arrears and deterioration in economic outlook
- At 30 June 2023, the key assumptions used to determine the forward looking economic overlay were revised to incorporate the latest observed economic data including:
  - ✓a higher Official Cash Rate (OCR)
  - ✓stable and strong levels of employment
  - ✓house price falls (with a cumulative price fall of 15% across FY24 and 20% across FY25 under the moderate recession scenario)
- The assessment of the overlay used a scenario weighting of 50% base case, 40% moderate recession and 10% strong recovery.



# Fixed rate home loan profile

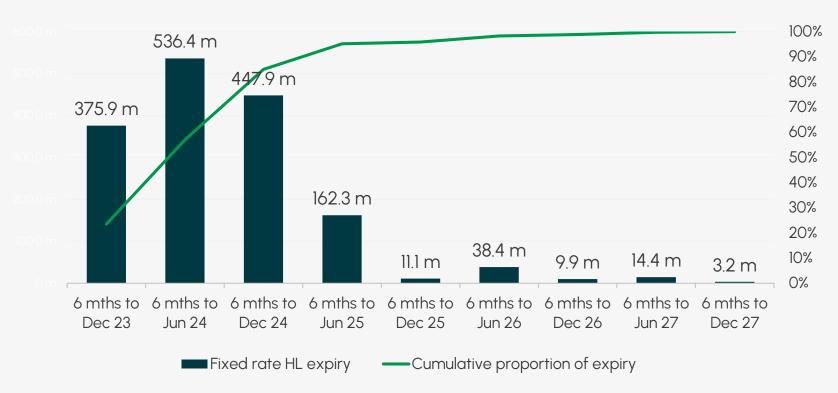
#### New HL flow – fixed rate issuance



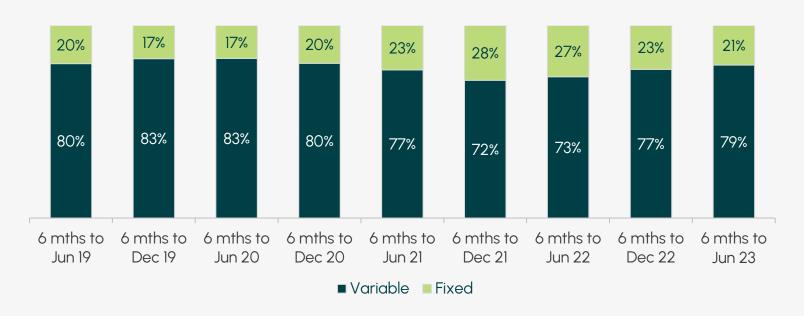
#### Fixed rate issuance composition



#### Fixed rate HL expiry schedule as at 30 June 23



#### Fixed vs variable composition of book





### Board



Vaughn Richtor (Board Chair)
Appointed September 2019

- Group Risk Committee
- Group Audit Committee
- Group People Remuneration & Nominations Committee



Sibylle Krieger
Appointed December 2016

- Group People Remuneration & Nominations Committee (Chair)
- Group Risk Committee



Steve Davy
Appointed July 2021

- Group Risk Committee
- Group Audit Committee
- Group People Remuneration & Nominations Committee



Brett Morgan (Managing Director & CEO) Appointed January 2022



Robert Gordon (Deputy Chair)

Appointed February 2009

- Group Risk Committee (Chair)
- Group People Remuneration & Nominations Committee



Warren Lee
Appointed October 2017

- Group Risk Committee
- Group Audit Committee



Andrea Waters
Appointed October 2017

- Group Audit Committee (Chair)
- Group Risk Committee

# Management team



Brett Morgan

Managing Director

& CEO

Appointed January 2022



Gary Dickson
Chief Financial Officer
Appointed October 2019



Mandy Khanna Chief Risk Officer Appointed January 2015



Janelle Whittle
GM People, Community
& Public Affairs
Appointed January 2018



Claudio Mazzarella
GM Everyday Banking &
Marketing
Appointed May 2023



Paul Moss
Chief Operating Officer
Appointed May 2015



Tim Newman

GM Lending
Appointed June 2023



# Glossary

First half of financial year Earnings per share 1H: EPS: Second half of financial 2H: FHLDS: First Home Loan Deposit Scheme year FUM: Funds under management Authorised deposit-taking ADI: FY: Financial year institution APRA: Australian Prudential FYTD: Financial year to date Regulation Authority GLA: Gross Lending Assets Avg: Average General Reserve for Credit Losses GRCL: **Australian Securities** ASX: Half year HY: Exchange BBSW: Bank Bill Swap Rate IO: Interest only BDD: Bad & Doubtful Debt Internal ratings-based IRB: Expense JAWS: relationship between income and bps: basis points expense growth Compounded annual CAGR: LT: Long term growth rate LVR: Loan to valuation ratio Common Equity Tier 1 CET1: MyState Limited MYS: Cents per share cps: MSB: MyState Bank Limited CTI: Cost-to-income ratio MLH: Minimum liquidity holdings DRP: Dividend reinvestment Net Interest Income NII: plan

Net Interest Margin NIM: Net Profit after Tax NPAT: Net Profit before Tax NPBT: PCP: Previous Corresponding Period Reserve Bank of Australia RBA: Residential mortgage-backed security RMBS: ROE: Return on equity Risk Weighted Assets RWA: Software as a Service SaaS: Standard and Poor's S&P: SPIN: Standard and Poor's Performance Index performing loans (31-60 days arrears) Stage 1: under-performing loans (61-89 days arrears) Stage 2: non-performing loans (90+ days arrears) Stage 3: ST: Short term Term deposit TD:

Term Funding Facility

TPT Wealth Limited

TFF:

TPT:



### Disclaimer

#### Summary information

The material in this Presentation is general background information about MyState Limited (ABN 26 133 623 962) and its activities current as at the date of this Presentation. The information is given in summary form and does not purport to be complete or comprehensive. It should be read in conjunction with MyState's other periodic and continuous disclosure announcements lodged with the Australian Securities Exchange, which are available at www.asx.com.au.

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#### Not financial product advice

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#### Financial information

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